

Long-term care software by RL Solutions

Easy-to-use, flexible software that adapts to
your center's unique needs

Over 15 years' experience building healthcare software

Designed specifically for continuing-care retirement
communities, nursing homes and long-term care facilities

Why choose RL Solutions?

We're a software company that believes in making innovative healthcare-quality and healthcare-safety software—that's also ridiculously easy to use. We stay fixed on this goal by focusing on our clients first.

RL Solutions is passionate about healthcare, designing software for resident feedback, incident reporting and risk management, quality initiatives, compliance, infection surveillance and claims management.

We also offer customized solutions for select healthcare specialties, including long-term care. That's because we don't believe in a one-size-fits-all approach. Our dedicated client services and support teams will work with you every step of the way, from customization to implementation. Protect your residents and improve their experience by becoming a safer facility with RL Solutions software.

Who works with RL Solutions?

We have over 600 clients in Canada, the United States, Australia, New Zealand, Qatar, Saudi Arabia, Denmark and the Bahamas—and we're growing. We're proud to serve a diverse group of healthcare clients, including community and long-term care facilities such as:

- Adventist Home Care Services
- Carefor Health & Community Services
- Home Nursing Agency
- Peace Church Compliance Program
- ProHome Health Services Inc
- Mercy Health & Aged Care Central Queensland
- Ministry Health Care
- Red Cross Community Health Services
- Yee Hong Center for Geriatric Care

Software for long-term care

PATIENT FEEDBACK

RL6:Feedback lets you capture feedback from multiple sources—including surveys, kiosks, family members and staff—and transform it into useful, actionable information.

- **Collect complaints and compliments** with simple web forms that let anyone enter feedback.
- **Resolve conflicts by spotting trends**, identifying areas for improvement and properly allocating resources.
- **Stop wasting time on paperwork**—monitor feedback status with automated alerts and to-do lists.
- **Analyze data** using dozens of built-in templates or create your own reports.

RISK MANAGEMENT

RL6:Risk is flexible, easy-to-use resident-safety software that gives risk managers the data they need to track accidents and increase reporting.

- **Meet your regulatory requirements**—RL6 helps centers comply with internal and state-mandated reporting of incidents.
- **Do-it-yourself reports** that let you drill down to specific details.
- **Customize your forms** to capture and record all relevant accident information.
- **Share your data** with federal and state reporting bodies and insurance companies.



RL Solutions' Incident Management Reporting System has earned the exclusive endorsement of the American Hospital Association.

“RL Solutions’ feedback-management software has everything we wanted and more—and was priced right as well. If I had to do it all over again, I would choose the same product. We’ve been extraordinarily satisfied.”

Kathleen Cox, IT Special Projects, Texas Health Presbyterian Hospital Dallas

Want to know more?



**Contact RL Solutions
for more information**

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