

Interested in crafting the future of healthcare?

If you are the kind of person that thrives on working with smart people, is looking for a long-term job commitment and the opportunity to further develop your skills as the company continues to grow, then you are exactly the kind of person we are looking for.

RL Solutions is a fast growing software company that is dedicated to building user-friendly products for healthcare. Our software affects the lives of patients and the people that care for them. We are located in the heart of downtown Toronto and the energy of our neighbourhood is reflected inside our office, where we work hard and have fun at the same time.

We have been voted as one of the top 5 places to work in Canada for three years running and we continue to rise on the Branham 300 list. We have a strong reputation in the healthcare industry through the positive endorsement of our clients and industry peers.

Technical Analyst

We are looking for a versatile, energetic self-starter who has a background in technical consulting, software deployment or internal support desk. Reporting to the Director of Professional Services, the Technical Analyst will be responsible with helping our clients successfully implement our software applications.

What you will be doing:

- Perform system installations and upgrades of RL Solutions products
- Configure and troubleshoot RL Solutions product components
- Manage multiple technical projects at various stages of implementation
- Work within several project teams and lead the technical aspects for each implementation
- Work with director and manager-level client counterparts to consult, set expectations and deliver in a professional and effective manner
- Coordinate software delivery, preparation, installation, configuration and system validation
- Provide timely technical support and be a point of technical contact during the implementation phases

Required skills and experience:

- Hands-on experience with installation and configuration of Microsoft SQL Server 2005/2008, and configuration of multi-tier server applications in a Windows Server environment
- Hands-on experience with Windows PC configuration including OS, Web browsers and peripheral devices
- Solid understanding of VMware and virtualization
- Solid understanding of networking including TCP/IP, LAN, WAN, firewall concepts and port level communications
- Excellent analytical and troubleshooting skills
- Outstanding verbal and written communication skills

Nice-to-have skills:

- Experience leading technical engagements and being the focal point for ensuring technical tasks are completed and follow-up communications are delivered in a timely manner
- Experience in healthcare IT
- Experience with Microsoft SQL script writing
- Experience with XML, XSLT and data migration
- Knowledge of HL7 communication standards

Benefits:

- Casual atmosphere and dress code
- Employee share ownership program
- HSSA and other health-incentive programs
- Located in the heart of downtown Toronto and accessible by public transit
- Competitive salary

If you're interested in the role, kindly send your resume to rl-jobs@rlsolutions.com. We thank all candidates who apply but only those selected for an interview will be contacted.