

Visit Dialog Medical  
at ASHRM Booth 715

**Type of partner**

Technology

**Area of specialty**

Informed consent software; Patient education software

**How Dialog Medical can help:**

- **Enhance Safety:** Verification of a detailed, procedure-specific consent form has been found to be a best practice for avoiding wrong-site/wrong-procedure/wrong-patient surgery.
- **Reduce risk:** Thorough documentation of the informed consent process is critical to managing expectations and mitigating risk.
- **Ensure compliance:** Standardization of a complex process across providers and throughout an enterprise is essential to ensuring Joint Commission and CMS compliance.
- **Improve patient satisfaction:** 96 percent of patients prefer the electronic-enabled consent process to the traditional approach.\*
- **Lower costs:** Hospitals realize significant savings, ranging from the elimination of document scanning costs to the minimization of OR delays resulting from lost or misplaced consent forms.

\* Issa MA, Fink AS, et al. *The Journal of Urology*. 2006;176:694-699.

PARTNER PROFILE

## Dialog Medical

A leading provider of solutions that standardize and automate critical communication processes

Dialog Medical's iMedConsent™ application enhances the education, discussion and documentation associated with the informed consent and other patient communication processes. Trusted by more than 15,000 physicians and in over 190 hospitals, this novel solution is integral in efforts to enhance patient safety, reduce risk, ensure compliance, improve satisfaction, lower costs, and better document patient communications.

This powerful tool automatically prepares procedure-specific consent forms for more than 2,100 treatments and procedures. The clinical content library includes anatomical images, discharge instructions, drug monographs, and over 4,000 patient education documents. The web-based iMedConsent™ application may also be used to facilitate the electronic completion of research consents, advances directives, and HIPAA acknowledgements and related forms — documentation requiring increased attention due to the HITECH Act.

Dialog Medical is also part of The Virtual Consulting Group, a collaborative resource for ancillary risk management and patient safety services and products. Its offerings include consulting services from well-recognized firms and consultants with expertise on governance, accreditation, environment-of-care and health information management.



RL Solutions designs innovative healthcare software for patient feedback, incident reporting & risk management, infection surveillance and claims management. At RL Solutions nurturing long-lasting relationships with our clients is what we do best. We have over 600 clients, including healthcare networks, hospitals, long-term care facilities and more. RL Solutions is a global company with offices in Canada, the United States, Australia & the UK.

Want to know more?



Please contact RL Solutions or Dialog Medical for more information

**RL Solutions**

Phone: 1 888 737 7444

Email: [partners@rl-solutions.com](mailto:partners@rl-solutions.com)

Web: [www.rl-solutions.com](http://www.rl-solutions.com)

**Dialog Medical**

Phone: 1 800 482 7963

Email: [enterprise@dialogmedical.com](mailto:enterprise@dialogmedical.com)

Web: [www.dialogmedical.com](http://www.dialogmedical.com)