

Type of partner

Consulting

Area of specialty

Clinical and enterprise risk management; Quality improvement in behavioral health/substance abuse

How Quality Plus Solutions can help:

- **On-site enterprise risk management assessments:** Identify high risk issues and provide a comprehensive report with recommendations for change and best practice resources.
- **Ongoing risk management support:** Establishment of a risk management program, data trending and analysis.
- Medical record review assessments for quality and standard adherence.
- Policy and procedure development.
- Quality improvement support including Joint Commission/ CMS preparation.
- Legal nurse consultation services, including case review and expert witness testimony.

PARTNER PROFILE

Quality Plus Solutions, LLC

A leading clinical risk management and quality improvement firm for behavioral health and substance abuse organizations.

Quality Plus Solutions, LLC (QPS) provides consulting services to behavioral health and substance abuse programs throughout the USA. QPS understands that there's no one-size-fits-all solution to the challenges encountered in day-to-day operations and partners with organizations to provide tailored services.

Monica Cooke, CEO of QPS, has worked in behavioral health for over 30 years and has a passion for patient safety. She is a published author on behavioral health risk and conducts frequent local and national seminars on patient safety, risk management, and quality improvement.

QPS has successfully provided needed support to organizations seeking to decrease or mitigate risk, achieve patient safety goals, and increase quality of care. QPS' overall goal is to assist organizations to achieve outcomes that will improve patient safety while reducing risk exposure.

Quality Plus Solutions is also part of The Virtual Consulting Group, a collaborative resource for ancillary risk management and patient safety services and products. Its offerings include consulting services from well-recognized firms and consultants with expertise on governance, accreditation, environment-of-care and health information management.



RL Solutions designs innovative healthcare software for patient feedback, incident reporting & risk management, infection surveillance and claims management. At RL Solutions nurturing long-lasting relationships with our clients is what we do best. We have over 600 clients, including healthcare networks, hospitals, long-term care facilities and more. RL Solutions is a global company with offices in Canada, the United States, Australia & the UK.

Want to know more?



Please contact RL Solutions or Quality Plus Solutions for more information

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