Reduce risk at your healthcare organization
**THE POWER TO REDUCE RISK IS IN YOUR HANDS**

RL’s comprehensive risk management software offers configurable solutions for incident reporting, claims management and patient safety. Risk professionals can gather important information to build reports, identify trends, share data between modules or submit to regulatory bodies.

**FULLY CONFIGURABLE**
RL software adapts to your organization’s needs, so you can keep all of your incident and claims data in one place.

**ROBUST DATA ANALYSIS**
Keep an eye on everything. Uncover trends with RL6’s dashboards, and build custom reports for departments, boards and committees.

**SCALE IT TO YOUR NEEDS**
RL’s software and services can be adjusted to your facility, whether you’re a small clinic or a multi-site healthcare system.

**YOU’RE IN GOOD COMPANY**
More than 1800 healthcare organizations use RL software, including 9 of the top 10 US News & World Report Honor Roll hospitals.

**THE AMERICAN HOSPITAL ASSOCIATION** has exclusively endorsed RL6:Risk from RL Solutions as its recommended solution for incident reporting & management. The AHA chose RL6 because of its customizability, and ability to adapt to suit a hospital’s unique needs.
Effectively collecting, managing and analyzing all of your occurrences can be challenging. RL6 helps risk managers handle this influx of events with tools to respond and resolve files faster.

**STREAMLINE YOUR INCIDENT REPORTING**

Ochsner Health System has seen a 20-50% increase in reported occurrences with RL6.

**MANAGE YOUR FILES**
RL6’s file management tools help keep you organized: assign tasks, track follow-ups and report on the data—all in one system.

**GET THE DATA YOU NEED**
Quickly capture event data with RL6’s dynamic and intelligent forms. Reduce errors by linking to systems like ADT and pharmacy to auto-populate fields.

**BE IN THE KNOW**
Receive alerts so you can react quickly when high-priority incidents—sentinel events, readmissions and more—need your attention.

**BUILD YOUR OWN REPORTS**
With RL’s powerful DIY report builder, you don’t need your IT team to build reports for you anymore. Plus, drill down to spot improvement opportunities.

**REPORTING**

20% 50% 35%
SHINE THE SPOTLIGHT ON PATIENT SAFETY

Learning from adverse events can help hospitals improve patient safety, while reducing their risk and minimizing loss. RL6’s user-friendly forms encourage event reporting, ultimately reducing the severity of incidents and overall risk at your organization.

CAPTURE NEAR MISSES
Prevent harm from reaching patients. Track your near misses and good catches for a complete picture of what’s happening in your hospital.

PERFORM PROACTIVE SURVEILLANCE
RL6 monitors your hospital’s data feeds for never events, readmissions, infections and other vital risk triggers—helping you be more proactive about patient safety.

PROMOTE A CULTURE OF SAFETY
RL6 forms are so easy-to-use, your front-line staff will actually want to submit reports. Plus, provide a feedback loop to show employees you value their contributions.

SPOT TRENDS
RL6’s dashboards help you analyze your data to find outliers and identify trends. Display data from multiple modules and show the effectiveness of your risk mitigation efforts.

“Our event reporting has increased every month since we went live and it continues to climb...that’s a testament that staff see things are changing, process improvement is happening and they feel heard—so they’re reporting more.”

- Renee King
Performance Improvement Manager, Mercy Health

Watch the full video at video.rlsolutions.com
Identify the problem areas that are costing your organization money and putting your facility at higher risk. Help protect your assets, prevent loss and minimize adverse events.

PROTECT YOUR REPUTATION
Incidents that damage reputation can cost more than the original event. Decrease the risk with RL6 and help reduce readmissions, HACs and potential lawsuits.

FLAG POTENTIAL RISKS
Identify potential financial, reputation and safety risks in your organization. Take steps to minimize them or stop them from becoming events.

TRACK YOUR CLAIMS
Managing medical malpractice and professional liability claims is a complex process. RL’s claims management software helps you document & organize your files.

REDUCE NEVER EVENTS
Make sure your organization reports any Serious Reportable Events properly—and learn from them to prevent further errors.

Since implementing RL6:Risk, Arkansas Children’s Hospital has captured an average of **500% more incident reports and adverse events every month.**
KEEP YOUR ORGANIZATION RISK COMPLIANT

Stay on track and meet the latest regulatory requirements and standards. Manage incidents from occurrence to resolution with RL6, and share data internally and externally.

REPORT TO REGULATORY BODIES
Submit information to PSOs or safety authorities like PA-PSRS, and share data with your risk-retention group and insurance carriers.

LEARN FROM YOUR MISTAKES
Analyze errors—to prevent them from happening again. Easily start a peer review or root cause analysis from a Risk file.

LINK FILES IN RL6
Share data between Risk, Feedback and Claims modules to document findings and minimize rework, such as if a medication error becomes a complaint or grievance.

MEET STANDARD FORMATS
Customize RL6 forms to meet standard formats like CMS, AHRQ & Joint Commission. And RL6’s best practices taxonomy, based on years of successful client implementations, is ready to go out-of-the-box.

“The software is fantastic. It will make your life easier in managing your events within your organization.”

– Ailish Wilkie
Senior Project Manager, Atrius Health
STAY IN THE KNOW WHEREVER YOU GO!

Wish you could spend more time on the floor, not stuck behind a desk? With RL’s mobile app, you can access everything you need to manage your files, support rounding and more.

INTEGRATED RISK MANAGEMENT
RL’s mobile app works with our risk, feedback and claims management software, so all of your data is in the same system.

EASY EVENT SUBMISSION
Increase your submission rates with fast mobile forms. Staff can choose from three convenient methods: record an audio file, take a photo or type into text fields.

MANAGE FILES ON THE GO
Stay on top of events, wherever you are. See Risk and Claims file summaries, document follow-up, receive real-time alerts and access tasks—all from your phone or tablet.

ENCOURAGE ROUNDING
Capture feedback during patient safety & executive rounds, to stay ahead of potential risks or complaints.
RL Patient Safety Software Suite

RL Solutions is a global company that designs comprehensive healthcare software for patient feedback, incident reporting & risk management, infection surveillance, claims management, peer review and root cause analysis. With over 1,800 clients – including healthcare networks, hospitals and long-term care facilities – we pride ourselves on creating and maintaining long lasting relationships.

Risk Management
Patient Feedback
Infection Surveillance
Claims Management
Root Cause Analysis
Peer Review
Risk Register

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